



FILTER TROUBLESHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE	SOLUTION
Running but gauge shows no pressure or is erratic	Faulty pressure gauge	Replace pressure gauge
Running but the pressure gauge is reading low	1. Air in the system	Check lint pot lid, barrel unions, rubber connectors, o'rings, broken plumbing etc.
	2. Pool water level is low	Raise water level
	3. Skimmer weir door is sticking	Clear weir door, repair or replace if necessary
Running but with no apparent water movement, or with higher than normal pressure	Filter is blocked	Cartridge Filter - Clean or replace
		DE Filter - Backwash, clean and soak. Replace pads if no improvement.
		Sand Filter - Backwash and rinse filter. Re-check, if no improvement chemically clean or replace sand.
Running but fine dirt or sand is returning to the pool	Internal fault in the filter	Cartridge Filter - Check that the cartridge is intact, no tears, cracks etc. Ensure o'rings are in place and intact.
		DE Filter - Backwash and remove pads. Check for breaks in stitching, holes, cracks etc. Ensure the o'rings are in place and intact.
		Sand Filter - Check valve, remove sand and check laterals (replace if required). Ensure air bleed tube is in place and diffuser is not creating channels in sand.
Running and pumping water, but will not vacuum	1. There is air in the line	Fill vacuum hose with water before connecting to vacuum plate
	2. The vacuum plate is not installed properly	Check the plate is not being held up by the lugs on the side of the skimmer box
	3. Filter is not clean	Backwash filter
	4. The vacuum hose is leaking	Renew or repair hose ensuring all connections are tight
	5. Lint pot and/or skimmer basket are full	Clear baskets
Running but loosing water	Multiport valve is faulty and sending water to waste	Repair valve, refit and test. (Check o'rings etc). Contact FIGLEAF POOLS if unsuccessful.

This it to be used as a guide only and is not the solution to all problems

If in doubt contact the professionals at FIGLEAF POOL PRODUCTS