



AUTOMATIC CLEANER TROUBLESHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE	SOLUTION
Not moving or moving slowly	1. Filter not turned on	Switch on
	2. Dirty Filter	Backwash Filter
	3. Skimmer basket and/or lint pot full	Clean out
	4. Object stuck in throat or hose of machine	Clear obstruction
	5. Water flow control is open too far	Partly close control
	6. Vacuum plate is not seated properly	Adjust vacuum plate
	7. Vacuum hose is not connected properly or has a hole or crack	Tighten connections including hose cuffs or repair or replace damaged hose
	8. Bent or kinked hose	Straighten
	9. Hose has sucked in on itself	Incorrect hose- replace
	10. Pump size too small	Replace Pump
	11. Flow control valve above waterline	Relocate or top up pool
	12. More than one skimmer box in pool	Close off other skimmer box suction
	13. Pump has lost prime	Reprime and restart
	14. Pool level too low	Top up pool water level
Wedges itself around step area	1. Cleaner not fitted with a step deflector	Fit step deflector if available (some may not have them)
	2. Metal steps	Remove steps while cleaner is operating, shorten hose if appropriate or fit side shields to steps
Sticks on Main Drain Cover	1. Main drain outlet open	Close valve or fit in line plug
	2. Main drain cover at fault	Replace with special main drain cover
Cleaner will not cover all of the pool	1. Hose too short	Lengthen hose
	2. Hose kinked or coiled	Straighten hose
	3. Eyeball fittings on return lines break the surface of the water	Adjust eyeballs to point down on a 45deg angle and out to the sides
	4. Incorrect hose fitted	Replace hose
	5. Worn sole plate, feet etc	Replace
Only turns in one direction	1. Faulty gearbox or alignment	Have it checked at FIGLEAF POOL PRODUCTS

Please note there are many different types of auto cleaners
This is to be used as a guide only and is not the solution to all problems
If in doubt contact the professionals at FIGLEAF POOL PRODUCTS